

Town of Proctor

Water Department



45 Main Street
Proctor, VT 05765

Phone: 802-459-2501
Fax: 802-459-2356
Email: proctorwater@myfairpoint.net

PROCTOR WATER DEPT – VT0005228

Consumer Confidence Report – 2015

This report is a snapshot of the quality of the water that we provided in 2015. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. We are committed to providing you with information because informed customers are our best allies. This report is designed to inform you about the quality water and services we deliver to you every day. To learn more, please attend any of our regularly scheduled meetings which are held:

The second and fourth Monday of each month at 6:00p.m. at the Proctor Town Office Meeting Room, 45 Main Street, Proctor, VT 05765.

The person who can answer questions about this report is: Stanley Wilbur, Town Manager.

Telephone: 802-459-3333 ex.13 and/ or Email proctor_manager@comcast.net

Water Source Information

Your water comes from

Source Name	Source Water Type
NEW FIELD STREET WELL	Groundwater

The State of Vermont Water Supply Rule requires Public Community Water Systems to develop a Source Protection Plan. This plan delineates a source protection area for our system and identifies potential and actual sources of contamination. Please contact us if you are interested in reviewing the plan.

Drinking Water Contaminants

The sources of drinking water (both tap water and bottled water) include surface water (streams, lakes) and ground water (wells, springs). As water travels over the land's surface or through the ground, it dissolves naturally-occurring minerals. It also picks up substances resulting from the presence of animals and human activity. Some "contaminants" may be harmful. Others, such as iron and sulfur, are not harmful. Public water systems treat water to remove contaminants, if any are present.

In order to ensure that your water is safe to drink, we test it regularly according to regulations established by the U.S. Environmental Protection Agency and the State of Vermont. These regulations limit the amount of various contaminants:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, may come from a variety of sources such as storm water run-off, agriculture, and residential users.

Radioactive contaminants, which can be naturally occurring or the result of mining activity

Organic contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water run-off, and septic systems.

Water Quality Data

The table below lists all the drinking water contaminants that we detected during the past year. It also includes the date and results of any contaminants that we detected within the past five years if tested less than once a year. The presence of these contaminants in the water does not necessarily show that the water poses a health risk.

Terms and abbreviations - In this table you may find terms you might not be familiar with. To help you better understand these terms we have provided the following definitions:

Maximum Contamination Level Goal (MCLG): The “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLG’s allow for a margin of safety.

Maximum Contamination Level (MCL): The “Maximum Allowed” MCL is the highest level of a contaminant that is allowed in drinking water. MCL’s are set as close to the MCLG’s as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of disinfectants in controlling microbial contaminants.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. Addition a disinfectant may help control microbial contaminants.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

90th Percentile: Ninety percent of the samples are below the action level. (Nine of ten sites sampled were at or below this level).

Treatment Technique (TT): A process aimed to reduce the level of a contaminant in drinking water.

Parts per million (ppm) or Milligrams per liter (mg/l): (one penny in ten thousand dollars)

Parts per billion (ppb) or Micrograms per liter (µg/l): (one penny in ten million dollars)

Picocuries per liter (pCi/L): a measure of radioactivity in water

Nephelometric Turbidity Unit (NTU): NTU is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Locational Running Annual Average (LRAA): The average of sample analytical results for samples taken at a particular monitoring location during four consecutive calendar quarters.

Running Annual Average (RAA): The average of 4 consecutive quarters (when on quarterly monitoring); values in table represent the highest RAA for the year.

Detected Contaminants PROCTOR WATER DEPT

Disinfection Residual	RAA	Range	Unit	MRDL	MRDLG	Typical Source
Chlorine	0.147	0.040 - 0.230	mg/l	4.0	4.0	Water additive to control microbes

Microbiological	Result	MCL	MCLG	Typical Source
No Detected Results were Found in the Calendar Year of 2015				

Chemical Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
Fluoride	12/30/2015	0.6	0 - 0.6	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories

Radionuclides	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
No Detected Results were Found							

Disinfection ByProducts	Monitoring Period	LRAA	Range	Unit	MCL	MCLG	Typical Source
Total Trihalomethanes	2015	90	0 - 4.5	ppb	80	0	By-product of drinking water chlorination

Lead and Copper	Date	90 th Percentile	95 th Percentile	Range	Unit	AL	Sites Over AL	Typical Source
Copper	2015	0.51	0.73	0 - 1	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
Lead	2015	5	7	0 - 57	ppb	15	1	Corrosion of household plumbing systems; Erosion of natural deposits

Violation(s) that occurred during the year

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. The below table lists any drinking water violations we incurred during 2015. A failure to perform required monitoring means we cannot be sure of the quality of our water during that time.

Type	Category	Analyte	Compliance Period
MONITORING, ROUTINE (DBP), MAJOR	Failure to Monitor	CHLORINE	01/01/2015 - 03/31/2015

Additional information (including steps taken to correct any violations listed above)

Chlorine Residual samples were taken and tested and the test results were reported to the VT Drinking Water Division with the monthly operations report. The test results were not entered on Endyne, Inc. Total Coliform COC form and therefore were not reported to the VT Drinking Water Division with Endyne’s January 2015 report.

What is being done?

Greater care is being taken in completing the submittal form

Health information regarding drinking water

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants, can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from EPA’s Safe Drinking Water Hotline (1-800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Safe Drinking Water Hotline.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. PROCTOR WATER DEPT is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Public Notice - Uncorrected Significant Deficiencies: The system is required to inform the public of any significant deficiencies identified during a sanitary survey conducted by the Drinking Water and Groundwater Protection Division that have not yet been corrected. For more information please refer to the schedule for compliance in the system’s Operating Permit.

Date Identified	Deficiency	Facility
04/28/16	Tank Inspection	West Side Water Storage Tank

During the sanitary survey and file review, the following minor deficiency was identified that must be corrected:

Tank Inspection Overdue: Under Chapter 21, Section 7.1.2 of the Rule, *"all water storage tanks shall be comprehensively inspected within 10 years of being placed in service and every 5 years thereafter. The inspection, findings, and servicing documentation shall be retained in the Water System's files for review upon request."* It has been greater than 5 years since the West Storage Tank has been comprehensively inspected and cleaned. To correct this deficiency, the Water System must perform an inspection of the West Storage Tank, and submit the tank inspection report to the Division by December 1, 2016.

The Water System had the tank inspected by Statewide AquaStore on April 28, 2016 and the inspection report dated May 2, 2016 contain the following conclusions:

- It is the opinion of Statewide Aquastore that, at the time of this inspection, this tank is in good condition overall.
- It is the opinion of Statewide AquaStore that the following repairs should be made.
 - Installation of a new Cathodic Protection System, based on the now available water properties, should take place as soon as possible.
 - Replace the gravity vent located in the middle of the roof.
 - Repair or replace the overflow weir box and reattach to the piping.
 - Pressure wash and acid wash the bottom two rings of the tank to remove the pollen/algae which has accumulated.
- We recommend periodic monitoring of the tank and the Cathodic Protection System.
- It is our conclusion that this tank is performing well within the manufacturers parameters.
- We recommend this tank adhere to a standard inspection schedule.
- AWWA D1 03 recommends that all potable storage tanks be inspected every 5 years. Statewide AquaStore encourages that this recommendation be adhered to.

The Water System has submitted the report to the Drinking Water and Groundwater Protection Division and has accepted AquaStore's proposals to install a new Cathodic Protection System, replace the gravity vent and repair overflow weir box. Currently the Water System and the contractor are developing a schedule for the work

Water System News

2016-2017 Fiscal Year Water/Sewer Rates: The FY2017 estimated drinking water user rate will increase by \$20 to \$460 per year and the sewer user rate will increase by \$5 to \$430 per year.

Capital Improvements Update: The majority of the capital improvements required to bring the Proctor drinking water system into regulatory compliance are completed. The Taylor Hill/Bluff Street low pressure project is currently under construction and is scheduled to be completed in October. Due to a budget short fall resulting from higher than estimated construction costs, Water Meters and the Park Street/Chatterton Park Distribution Main upgrade have had to be deleted from the current project. A new long range plan is being developed to address these and other needed system improvement.

Water System Operation: The Water System contracted with Simon Operation System to

operate the Water and Wastewater Systems.

Distribution information

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place and distributing copies by hand or mail.